

PETER MILLAR

Making a Return from outside of the UK?

1. Please note down which item(s) you'd like to return in the blank section below & include the return reason code.
Include this form inside your return parcel.
2. Please use the prepaid FedEx label included, peel the label off & stick it on the parcel, removing or covering any old labels. Visit <https://local.fedex.com> to find your nearest FedEx station. When convenient, drop off your parcel and you'll then be given a receipt for tracking purposes.
3. As your return is coming from outside of the UK, you will also need to complete a commercial invoice. **(Please print 3 additional copies as customs require 4 copies in total)** Please complete any field with the **red asterisk (*)** beside it.
 - 3.1 Enter the total units (number of items) and total price.
 - 3.2 Lastly tick the corresponding box to indicate the item(s) you are returning.**The four (4) commercial invoices and three (3) other returns labels need to go in the documents enclosed envelope included in your parcel.**

Please allow 7 working days from us receiving your parcel for your return to be processed. We will email you once the refund has been completed.

Product	Quantity	UK Size	Colour	Return Code	Notes <small>If you select other, please provide a specific reason.</small>

Return Reason Codes

1 = Too small 2 = Too big 3 = Incorrect colour 4 = Wrong items delivered 5 = Faulty

Refund Policy

1. Returned items must be **unworn, unwashed, and unaltered** with all tags attached to be eligible for a refund.
2. **Full price & Sale price** items **must be returned within 30 days** of the order date to receive a refund.
3. To read the entire Returns Policy, visit www.petermillar.co.uk/returns-and-exchanges

Return Shipping Address

Peter Millar - Web Returns
Falcon House,
7 Delaware Drive,
Tongwell,
Milton Keynes
MK15 8HG
concierge@petermillar.co.uk

Exchanges:

If you would like to exchange an item, we suggest that you place a new order for the item you want before returning your original purchase. This will ensure that your exchange item is in stock. Once we receive your return, we will process a refund for the cost of the returned item and send you a confirmation email.